

Aya Rabie Abd-Elmoniem Mohamed

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NAME: Aya Rabie Abd-Elmoniem Mohamed Ahmed.

DATE OF BIRTH: 3rd March , 1995.

NATIONALITY: Egyptian.

PLACE OF BIRTH : Egypt.

RELIGION: Muslim.

GENDER: female

MARITAL STATUS : single .

Education

(2006-2011) I was studying at Al-Kansaa preparatory school for girls.

(2011-2013) secondary school student, at AlRaml secondary school.

(2013-2017) Student at faculty of ALSUN(Languages) Ain Shams university , Italian department :

- studying Italian literature, and italian language as a first one{ Italian literature – translation "Italian Arabic – Arabic Italian" }
- studying Spanish as a second language .
- (May, 2017) BA in Major Italian language and literature, Second language: Spanish.

TRAINING Courses

2014 : I have successfully passed an Italian conversation course in Italian Culture Center "Dante Alighieri" :

{ nel period giugno – agosto 2014 : ho frequentato con assiduita' , diligenza e profitto il corso di conversazione AvanzTO }

(2014-2015) I have participated in LSC {language Speaking community }
As a member of Italian club (preparing the materials – managing the work shop
– instructing the participants).
- LSC is non-profit organization that is run by volunteers wihe the help and support of
faculty of commerce , Cairo university.

-LSC is the first language club at Cairo university which aims to enhance the
student's skills by giving them the opportunity to learn new languages which will
help them enlarge their culture , qualify them and help them develop their fiuture
career through workshops .

-(2016): I participated in theatrical representation in the faculty of Alsun,
Ain shams university with the collaboration of Italian Cultre Institute.
I finished a week of training as an Italian teacher at AlRaml
secondry -school for girls.

-(2016 – 2017): I participated in "Alexandria' book fair" in the boblioteca
of Alexandria, with the collaboration of ITALIAN GOVERNMENT and
the MINISTRY OF CULTURE.

-(May, 2017): I partecipated with the institute “ PROGETTO SUD” in a course of
Training entrepreneurship and economics to develop business in the environment” under
the leadership of the italian Professor: Patrizia Baratto.

WORK EXPERIENCES

- (June 2017) customer service agent at Roomarate online property
platform.

- (July 2017, till July 2018) Customer Service Agent at
Convergys, for **Amazon.it**.

Job description:

Helping people to resolve their problem before, during and after
they buy through Amazon's site. I supported customers through
phone, chat, and mail requests.

- (July 2018, till now) Operation officer at **VFS Global**
Alexandria branch.

I work for the **legalization section, Italian embassy** of Cairo.

-Achievements and Interests

- Swimmer.

- Reading Arabic poetry for Nizarkabbany .

- learning new languages and improving my language skills {English – Italian – Spanish and native Arabic} .

- Translating short Arabic stories into Italian or English .
- walking .

- Reading Italian books

- I'm independent as I live in Cairo, far from my family, to study at the faculty of Alsun.

- I achieve my tasks in time.

- I like travelling as i discover new cultures.